

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(s) : Eastvold, Roger CONF. NO.: 7013
SERIAL NO.: 10/074,411 ART UNIT: 2456
FILING DATE: February 12, 2002 EXAMINER: Patel,
 Ashokumar B
TITLE: SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT
 NETWORK
ATTORNEY
DOCKET NO.: 390P010777-US (PAR)

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AMENDMENT AFTER FINAL

I. INTRODUCTION

This is in response to the Office Action mailed March 5, 2009 in regard to the above-identified patent application. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows: